Disabling Common Pop-up Blockers
(or, “when I click on a link nothing happens”)

Some UWS online systems such as MySR, MyUWS and WebCT may be configured to open a new browser window. Internet security software on your computer could be preventing these new browser windows from opening.

Pop-up and Ad-blocking features may be included in some anti-virus, internet security, personal firewall, download management and browser programs. You will need to investigate the relevant setting in the program.

One common program used that blocks pop-up windows is:

**Symantec's Norton Internet Security and Anti Spam**

Symantec provide detailed information about how you can set up Norton Internet Security and Anti Spam so that it does not block pop-up windows. This can be found on Symantec’s website at: http://service1.symantec.com/SUPPORT/nip.nsf/pfdocs/2003082718220036.

Listed below are some other pop-up blocking software packages, and the way to disable them. There are literally dozens of pop-up blocking software packages, so we can not document the procedure for disabling each one. In general, most pop-up blockers will install themselves either within the browser toolbar, or within the Windows Taskbar along the bottom right corner.

We have included instructions for some of the most common programs:

- **Microsoft Service Pack 2 (SP2)** .................................................................................................................. 2
- **Yahoo Toolbar** ............................................................................................................................................. 3
- **Google Toolbar** ............................................................................................................................................. 4
- **MSN Toolbar** ................................................................................................................................................ 5
- **AOL Toolbar** .................................................................................................................................................. 6
- **Pop-Up Stopper** ............................................................................................................................................. 7
- **PopUpCop** .................................................................................................................................................... 8
Microsoft Service Pack 2 (SP2)

With the release of Microsoft’s Service Pack 2, popup blocking is now directly integrated into Internet Explorer. Note that by default popup blocking is enabled within SP2. The Pop-up Blocker menu is accessible through the Tools menu within Internet Explorer:

Click on Turn Off Pop-up Blocker.
Yahoo Toolbar

Probably the most popular toolbar, this program allows several other functions besides Pop-Up Blocking. Listed below is how the bar will appear within IE:

The following icon is the Pop-Up Blocker:

To disable Pop-Up Blocking, Click on the Down arrow to bring up the menu:

Uncheck Enable Pop-Up Blocker.
Google Toolbar
Google has their own brand of toolbar that is very similar to Yahoo’s. It offers other features on top of Pop-Up blocking:

![Google Toolbar Icon]

The following icon is the Pop-Up Blocker:

![Pop-Up Blocker Icon]

To disable Pop-Up Blocking, right-click on the toolbar and a Drop-Down will appear with a listing of all of the Toolbars.

![Toolbar Drop-Down]

Uncheck the entry **Google**.
MSN Toolbar

MSN Toolbar is the latest of the toolbars, but is starting to gain popularity. As with Yahoo and Google Toolbars, it allows other features on top of Pop-Up Blocking. Below is the MSN Toolbar:

The following icon is the Pop-Up Blocker:

To disable Pop-Up Blocking, Click on the Down arrow to the right of the text to bring up the Menu:

Check Allow Pop-ups.
AOL Toolbar

AOL Toolbar is another fairly new toolbar from one of the big online providers. Like the others, this Toolbar offers multiple features, and appears in the browser as follows:

The following icon is the Pop-Up Blocker:

To allow Pop-ups to appear, merely click on the icon. You should now see the following:
Pop-Up Stopper

One of the more popular Pop-Up Blockers available, this software is designed solely for preventing Pop-Ups. It will install an icon in the lower right corner of your Start Menu Toolbar:

The following icon is the Pop-Up Blocker:

To disable Pop-Up Blocking, right-click on the icon and a Pop-Up menu will appear with a list of options:

Uncheck the option **Block pop-up ad windows**.
PopUpCop

Another popular Pop-Up Blocker, this software is also designed solely for preventing Pop-Ups. It installs the following toolbar within the browser:

To disable Pop-Up Blocking, click on the arrow to the right of the badge and a menu will appear with a list of options:

- Click on **Disable PopUpCop**.

Click on **Disable PopUpCop**.