

### The importance of failure

A.Prof. Jonathon Allen, Director of Academic Program - Design,

University of Western Sydney













### The importance of

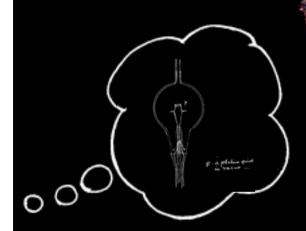




#### **Innovation**

### The importance of failure







#### **Innovation**

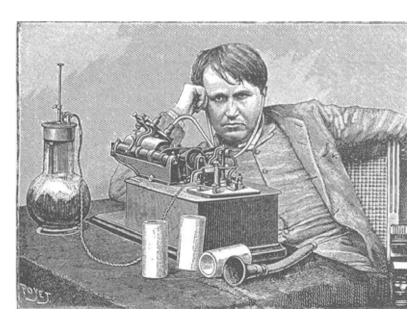
Ideation

Imagine, conceive; form ideas 3rd most prolific inventor - 1,093 patents

World's biggest failure?

More failures recorded than anyone.

Over 3 million pages in his journals recording his experiments and design 'failures' and 'successes'.



Thomas Edison



#### **Innovation**

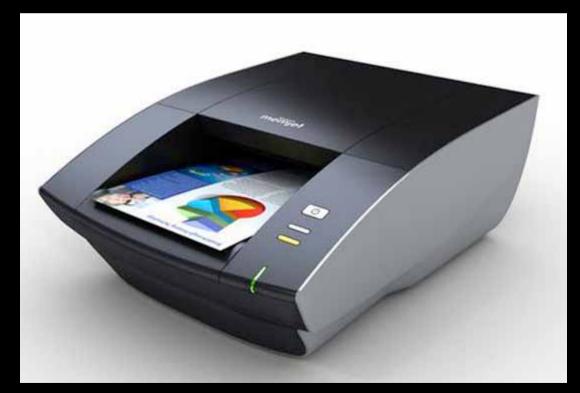
#### Kia Silverbrook

4,097 US patents

9,042 International patents

Most prolific inventor in the world







The importance of trying...

Genius is 1 percent inspiration, 99 percent perspiration

(Thomas Edison)



### The importance of trying...

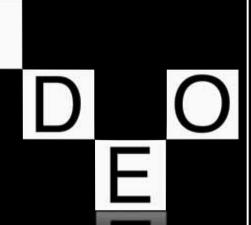
If I find 10,000 ways something won't work, I haven't failed. I am not discouraged, because every wrong attempt discarded is another step forward.

(Thomas Edison)



The importance of trying...

Fail early and fail often in order to succeed sooner.

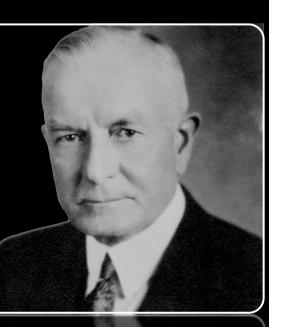




# The importance of valuing trying...

If you want to succeed, double your failure rate.

(Thomas J Watson President IBM)





### The famous 1943 alleged statment:

I think there is a world market for maybe five computers.

(Thomas I Watso

(Thomas J Watson) (President IBM)





The importance of valuing trying...

employee carries a THINK notebook in

which to record inspirations"

# THINK - trademarked in 1935 "this word is on the most conspicuous wall of every room in every IBM building. Each



# The importance of backing yourself ...

#### **RSA STUDENT DESIGN AWARDS**

Public Fax Machine Sponsored by Pitney Bowes

Making use of CT2 technology and the use of the ISDN system, this fax machine permits its users to send and receive faxes anywhere in the world by inserting their personal *CardFax* card. This received a High Commendation in the Communications and Information Technology Sector of the RSA Student Design Awards and was subsequently exhibited in London's Design Museum and at various sites in the UK on a touring exhibition.









# The importance of backing yourself ...

#### RSA STUDENT DESIGN AWARDS

Public Fax Machine Sponsored by Pitney Bowes

Making use of CT2 technology and the use of the ISDN system, this fax machine permits its users to send and receive faxes anywhere in the world by inserting their personal Cordinard. This received a High Commendation in the Communications and Information Technology Sector of the Issues subsequently as

Londo

touring

my idea:

- pressed aluminium shell
- papier mache covering

#### the winner:

- pressed aluminium shell
- papier mache covering

lecturer said:

no - unproven ... go with injection moulded ABS



#### What I learned:

take risks - don't be afraid of failing ask for help

RSA STUDENT DESIGN AWARDS

Public Fax Machine Sponsored by Pitney Bowes

Making use of CT2 technology and the use of the ISDN system, this fax machine permits its users to send and receive faxes anywhere in the world by inserting their personal CardFax card. This received a High Commendation in the Communications and Information Technology Sector of the RSA Student Design Awards and was subsequently exhibited in London's Design Museum and at various sites in the UK on a touring exhibition.

I consider asking for help a sign not of weakness but of self-confidence





#### What I learned:

- take risks don't be afraid of failing
- ask for help
- persevere ... and prove your idea

Public Fax Machine Sponsored by Pitney Bowes

RSA STUDENT DESIGN AWARDS

Making use of CT2 technology and the use of the ISDN system, this fax machine permits its users to send and receive faxes anywhere in the world by inserting their personal Cardfax card. This received a High Commendation in the Communications and Information Technology Sector of the RSA Student Design Awards and was subsequently exhibited in London's Design Museum and at various sites in the UK on a fouring exhibition.

- don't be so timid
- comfort isn't always a good thing
   ... get out of your comfort zone
- discover your own limits
   ... if you don't try, you won't know
- you're responsible for yourself
   ... others will often help though
- my maxim: so long as I'm learning



Bringing knowledge to life

The importance of backing yourself ...

RSA STUDENT DESIGN AWARDS

**Public Fax Machine** Sponsored by Pitney Bowes

Making use of CT2 technology and the use of the ISDN system, this fax machine permits its users to send and receive faxes anywhere in the world by inserting their personal CardFax card. This received a High Commendation in the Communications and Information Technology Sector of the RSA Student Design Awards and was subsequently exhibited in London's Design Museum and at various sites in the UK on a touring exhibition.

National / Global X25 Backbone **Network Cloud** 





The importance of backing yourself ...

**RSA STUDENT DESIGN AWARDS** 

Public Fax Machine Sponsored by Pitney Bowes

Making use of CT2 technology and the use of the ISDN system, this fax machine permits its users to send and receive faxes anywhere in the world by inserting their personal *CardFax* card. This received a High Commendation in the Communications and Information Technology Sector of the RSA Student Design Awards and was subsequently exhibited in London's Design Museum and at various sites in the UK on a touring exhibition.



RSA
STUDENT
DESIGN AWARDS
1992-93
COMMUNICATIONS IN INTORMATION
THE HINCHOOFY SELTOR

Jonathan Allen
Linghtenigh Unimity of Talledge
Highly Commended

White Linghtenigh to the magnetic first the second commended

The best first the second commended commend







Jonathan Ive and Steve Jobs







Jonathan Ive and Steve Jobs





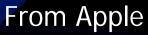


Think different.

From Apple

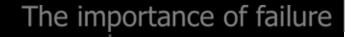








To NeXT





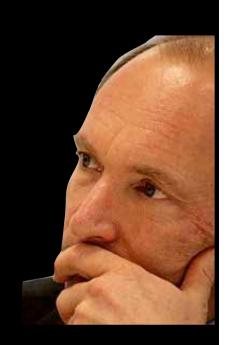
**Innovation** 

Tim Berners-Lee

Proposed: March 1989

1st success: 25 December 1990







#### **Innovation**

Tim Berners-Lee

Proposed: March 1989

1st success: 25 December 1990



There you go, it seemed like a good idea at the time

(Tim Berners-Lee)

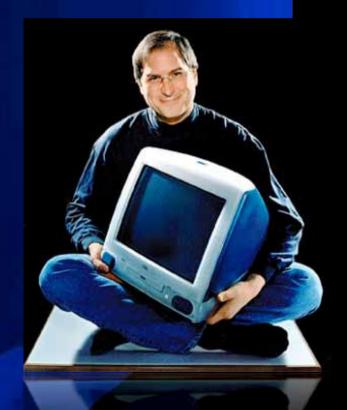






To Pixar







To Apple again ...





#### **Innovation**



Masaru Ibuka, Co-Founder of Sony



Nothing is more important or beneficial for individuals or organizations than screwing up





### The importance of imagination



#### Ole Kirk Christiansen

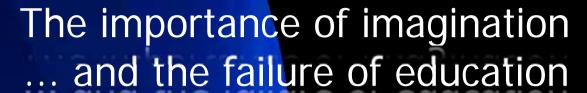
lost his job during the depression ... started making wooden toys to make a living

factory burnt down in 1942 - rebuilt ... 1947 - used plastics

leg godt = Danish for play well lego = 'I put together' in Latin

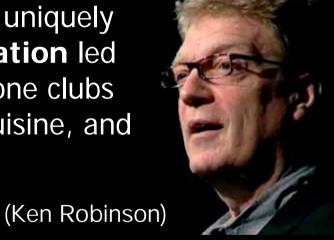
To nurture the child in each of us







Imagination underpins every uniquely human achievement. Imagination led us from caves to cities, from bone clubs to golf clubs, from carrion to cuisine, and from superstition to science

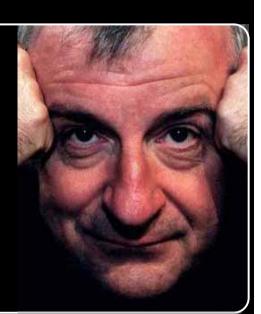


http://www.youtube.com/watch?v=zDZFcDGpL4U



### The importance of letting go ...

Flying is learning to throw yourself at the ground and miss



(Douglas Adams)



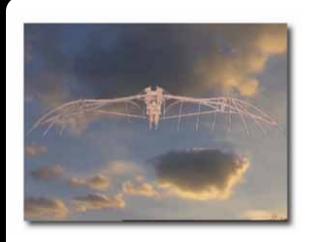
### The importance of letting go ...



1st Australian Red Bull Flugtag



### The importance of observation ...





Leonardo Da Vinci

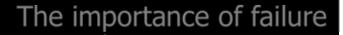


# The importance of learning from mistakes ...





pioneers of early flight



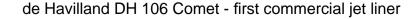


# The importance of learning from mistakes ...

**Innovation** 

Learning from mistakes



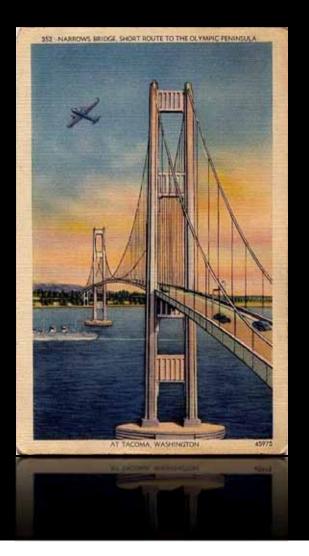


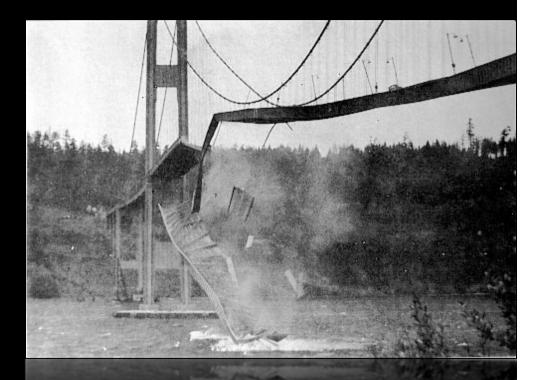


Concord - first supersonic commercial jet liner



# The importance of learning from mistakes ...





Tacoma Narrows Bridge

http://www.youtube.com/watch?v=j-zczJXSxnw



# Failure isn't falling down. It's staying down

(Steve Hogarth)





### Project SAPPHO

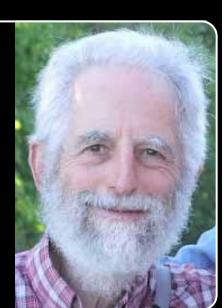
- The responsible individuals in the successes were usually more senior and had more authority (i.e., characteristics of management).
- Successes paid more attention to marketing and publicity.
- Successful innovators had a better understanding of user needs.
- Successes performed development more efficiently (but not necessary more quickly).
- Successes made more use of outside technology and advice (i.e., more communication).



### The importance of markets ...

My play was a complete success. The audience was a failure

(Ashleigh Brilliant)



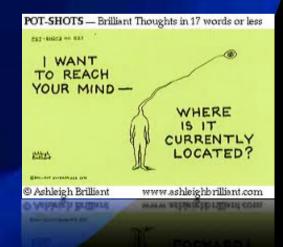
#### The importance of failure

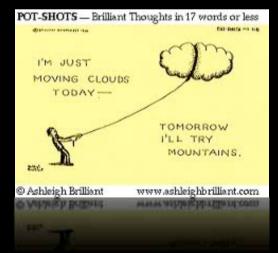


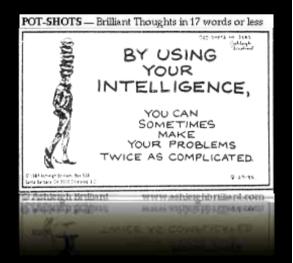














Apparent failure may hold in its rough shell the germs of a success that will blossom in time, and bear fruit throughout eternity

(Frances Watkins Harper)





### The importance of timing ...



#### **Innovation**

1968: Chemist, Dr Spencer Silver, develops a low tack adhesive It took five years of promoting the idea at 3M, before a colleague, Art Fry, thought of using the adhesive to keep his bookmark in his hymnbook

1977: 3M launched the product named "Press 'n Peel"

- Dissapointing results

1978: 3M gave free samples to people

- 95% said they would buy the product

1980: Post-It Notes launched in USA - worldwide in 1981



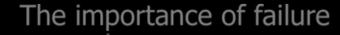
### The importance of timing ...



#### **Innovation**



To be the most innovative enterprise in the world





Faliure is relative. It's relative to the perspective of the judge. It's relative to time. It's relative to the moment in time - a moment in the process, in the project, in the life - that is arbitrarily frozen and extracted and weighed in the scale of whim

(David Barringer)





Every exit is an entry somewhere else

(Tom Stoppard)





# Failure is the condiment that gives success its flavor

(Truman Capote)

